



Heating & Cooling

SALES • SERVICE • PARTS

520 W. Main Street
Peoria, IL 61606

Homeowner Maintenance Agreement

We've Got You Covered



Griffin Heating, Cooling and Home Services has been proudly serving the Central Illinois area for over forty years. We pride ourselves on hometown trust, expert service and giving our customers peace of mind knowing that we are partners in keeping their families comfortable year round.

Our maintenance agreements offer comprehensive maintenance coverage for your heating, cooling and home service equipment. Peace of mind for your home is affordable and available for both new and older homes and equipment.

We enhance the functionality of your heating and cooling systems, and we assure your peace of mind by consistently providing exceptional service you can trust.

We aren't comfortable until you are comfortable!

Contact Griffin Heating, Cooling, & Home Services today to purchase your Homeowner Maintenance Agreement!

GriffinHeatCool@gmail.com

(309) 676-0808

Griffinheatingcooling.com

Griffin Heating, Cooling and Home Services

Homeowner Maintenance Agreement

As the owner of a Homeowner Maintenance Agreement, you will receive:

- * Priority response to any service call - even on the coldest or hottest days of the year
- * 10% preferred customer discount on all system-related work during the term of the agreement
- * No overtime or after hour rates. You pay regular rates, no matter the day or time!
- * Two maintenance visits per contract year (one for heating and one for cooling)

Seasonal Maintenance plus
10% off all system-related
service work!



We service all makes and
models!

Seasonal Maintenance Includes:

Heating System

- Check and Clean Burners
- Lubricate Motor
- Clean Pilot
- Check Thermostat
- Check Heat Anticipator
- Inspect Flue Pipes
- Oil Fan & Blower
- Inspect Belts & Tension
- Inspect Heat Exchanger
- Change Filters
- Check Safety Limit Switch
- Check Pilot Safety
- Check Roll Out Safety
- Check Pressure Switches
- Check Gas Pressure
- Check Furnace Performance
- Test for Carbon Monoxide
- Offer Professional Opinion of System Condition

Cooling System

- Lubricate Blower Bearings
- Check Belt Condition & Tension
- Check Filters
- Change Filters Under Contract
- Set Dampers
- Check Fan Speed
- Turn off Humidifier/Close Damper
- Clean Condensate Drain
- Check Blower Rotation
- Check amp Draw of Motor
- Check Thermostat
- Check & Clean Condenser
- Check Operating Pressures
- Check All Safety Controls
- Check Contractors & Relays
- Check Start & Run Capacitors
- Check All Wiring Connections
- Check Compressor
- Check Condenser Fan Motor
- Check Rain Shield
- Check Drier Flow
- Check Temp Drop Across Coil
- Offer Professional Opinion of System Condition

Properly maintained equipment will operate safely and at a maximum efficiency, saving you money by extending the life of your equipment.

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We've made it affordable for you to have "Peace of Mind"

Homeowner Maintenance Agreement Options

		<u>Monthly</u>	<u>Annual</u>	<u>Quantity</u>	<u>Amount</u>	<u>Accept</u>	<u>Initial</u>
	<input type="checkbox"/>		<input type="checkbox"/>				
Seasonal Maintenance of heating/cooling system:							
Two visits		\$14.00	\$168.00		\$		
One visit		\$7.00	\$84.00		\$		
Additional HVAC System	<i>Optional</i>	\$3.00	\$36.00		\$		
Boiler - Standard Efficiency		\$10.00			\$		
Boiler - High Efficiency		\$14.00			\$		
Cooling Option w/Boiler	<i>Optional</i>	\$10.00			\$		
Humidifier (1 visit)	<i>Optional</i>	\$3.00			\$		
Electronic Air Cleaner (2 visits)	<i>Optional</i>	\$3.00			\$		
Garage Heater	<i>Optional</i>	\$3.00			\$		
Media Filters (MERV 16)	<i>Optional</i>	\$7.00			\$		
UV Germicidal Light <small>(includes 1 bulb/year)</small>	<i>Optional</i>				\$		
Total: \$							

Customer Information

Name _____
 Address _____
 City, State, Zip _____
 E-mail _____
 Phone _____

Method of Payment

<input type="checkbox"/> Cash	<input type="checkbox"/> MasterCard
<input type="checkbox"/> Check	<input type="checkbox"/> Visa
<input type="checkbox"/> Bank Draft	<input type="checkbox"/> Discover
	<input type="checkbox"/> American Express

Credit Card

Credit Card # _____ Expiration Date _____ Security Code _____
 Amount of Monthly Service Agreement _____ Amount of Annual Service Agreement _____
 Beginning Month/Year _____ Monthly charge date (1st or 15th) _____

Bank Draft *(For automatic bank account debits, please include the following information and attach a voided check)*

Bank Name _____
 Bank Routing # _____ Checking Account # _____
 Amount of Monthly Service Agreement _____ Amount of Annual Service Agreement _____
 Beginning Month/Year _____ Monthly debit date (1st or 15th) _____

I hereby request and authorize the financial institution named above to pay monthly service agreement bill by charging each payment to the account or the credit card specified by me. I agree that each payment shall be the same as if it were a check, withdrawal or credit card personally signed and authorized by me. I agree that Griffin Heating, Cooling & Home Services will have right to re-submit, at its discretion, any check, draft or credit card denied by any financial institution for insufficient funds or any other reason. This authority is to remain in effect until revoked by me in writing. I understand that Griffin Heating, Cooling & Home Services and the financial institution named above reserve the right to terminate this payment plan or my participation therein.

Terms: Monthly payment options (subject to the following terms) Homeowner may elect to pay monthly with automatic credit care or debit card or bank draft. The minimum initial term is 12 months. Coverage will automatically continue after the initial 12-month term unless cancelled in writing by Homeowner or Company. (all credit card payments will be processed on or about the 1st or 15th of each month.)

I have read and agreed to the terms of this two page agreement.

Signature _____ Date _____

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Griffin Heating, Cooling and Home Services Homeowner Maintenance Agreement



Congratulations on your investment in this very comprehensive Homeowner Maintenance Agreement for the heating and cooling products in your home! We look forward to working with you!

Griffin Heating, Cooling, and Home Services is proudly owned and operated by Joe Ingersoll. Joe has over 15 years of experience in the heating and cooling industry. Starting as a technician, Joe is an expert at the service and installation of heating and cooling equipment. A quick study and an effective troubleshooter, Joe knows how to get the job done accurately and quickly. Joe graduated from the HVAC program at Midwest Technical Institute at the start of his career. Later in his career, Joe was invited back to teach heating and cooling at MTI. After several years of teaching full time, Joe re-entered the industry and has been serving as the General Manager of Griffin Heating and Cooling since 2013. In addition to being licensed with local municipalities, Joe holds the following certifications: ICE, NATE, NASTEC, EPA, and PSA.



THIS AGREEMENT covers only the appliances and systems which are noted on the agreement confirmation as being covered and which are located on the covered property and in normal operating condition on the first date of the term of the agreement.

TERM The term of the agreement for covered appliances and systems shall be one year, which will commence upon payment therefore being received by the Company or upon date of execution of Monthly Payment Plan and Company accepting the payment and issuing this agreement. Company reserves the right to inspect the covered property and all covered appliances and systems before issuing this agreement.

MONTHLY PAYMENT PLAN: Homeowner may pay monthly with automatic credit card or bank account debits. The minimum initial term is 12 months. Coverage will automatically continue after the initial twelve-month term unless cancelled by either the Homeowner or Company. Following the initial twelve-month term Company may increase agreement fees with 30 days written notice.

SERVICE: Company guarantees service 24 hours daily, and 7 days weekly, including holidays, with priority service on all service requests. For non-emergency service requests it is the Homeowner's responsibility to provide access to the Covered Property for repairs during normal business hours.

PLANNED MAINTENANCE: During the initial term of this agreement and each subsequent 12-month term, Company will schedule one heating and one cooling planned maintenance visits with the Homeowner. Maintenance under Agreement will be performed during normal working hours and scheduled at the Company's discretion, during peak heating and cooling season. Service fees will not be charged for planned maintenance visits. Company will only perform this maintenance on working systems; the repair non-working systems is subject to applicable service fees.

PERFORMANCE GUARANTEE: This is not a contract of insurance.

TERMINATION AND CANCELLATION: The initial term of this agreement is 12 months. Following the initial 12 month term this agreement may be cancelled by the homeowner of Company with 30 days written notice. This agreement may be cancelled by the company 1) for homeowner's failure to pay agreement of service call fees when due; 2) in the event of fraud or material misrepresentation by Homeowner of any fact or circumstance relating to appliances, electrical, mechanical systems, and related damage covered by this agreement 3) in the event the covered property is determined to be unsafe and the conditions are not corrected within 30 days of notification in writing by company.

DEFAULT: If Homeowner fails to make payment as required by this agreement, Company may terminate the agreement without notice to Homeowner. Homeowner acknowledges all services have been provided under the agreement at a discount per the agreement and agrees to be responsible for the full price of services provide to date at the current rate for like services not provided under a service agreement. Said amounts will be billed to Homeowner by Company and are due and payable upon receipt. Said unpaid balance will accrue interest at a rate of 1.5% per month. If this agreement is referred for collection or legal action, Homeowner agrees to pay company all interests, costs and expenses including reasonable attorney's fees not to exceed 15% incurred by company.

ENTIRE AGREEMENT: This agreement and the terms listed on the agreement confirmation constitutes the entire agreement between the parties. No oral representation applies. This service agreement is not effective until payment is received in full or upon date of the execution of a Monthly Payment Plan.

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